## **WARRANTY CARD** Model No. Serial No. ..... C.M.No. ..... Date of Sale. ..... Owner's Name & Address. ..... Tested By. ..... Remarks. ..... **AUTHORIZED DEALER/FRANCHISEE**

COMPANY'S AUTHORIZED PRICE LIST FOR SPARES AVAILABLE WITH SERVICE FRANCHISEE



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## Marketed by:

Groupe SEB India (P) Ltd. C-67, 3rd Floor, DDA Sheds, Okhla Phase 1, New Delhi-110020, India

For customer feedback and complaints, please contact: Service Executive

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# MAHARAJA -WHITELINE-



## FLARE EVO Heat Convector 2000W

## INSTRUCTION MANUAL

## **IMPORTANT SAFEGUARD**

- 1. Please Read all Insructions before using the fan Heater.
- 2. Only connect the fan heater to a single-phase socket with main voltage as specified on the rating plate.
- 3. Do not leave your home while heater is in use. Always unplug the appliance after use.
- Keep combustible material such as furniture, cushion, bedding, paper, clothes, curtains etc. at least 1 metre away from that fan heater.
- 5. Always unplug the heater when not in use. Do not pull the cord to unplug the heater.
- 6. Keep the air inlet and outlet free from objects at least 1 meter front and 50 cm behind the heater.
- Do not let animals or children touch or play with the fan heater Pay attention! The air outlet gets hot during operation (more than 80°C or 175F)
- 8. Do not cover. If covered, there is the risk of overheating.
- 9. Do not use this fan heater in the rooms with explosive gas or while using inflammable solvents, varnish or qlue.
- 10. If the cord of this appliance is damage do not use.
- 11. Keep the Fan Heater clean, Do not allow any objects to enter any ventilation or exhaust opening as this may cause electric shock or fire or damage to the heater.

## **OPERATION**

- Turn the Thermostat Knob (right) in the clockwise until it reaches the maximum setting.
- Summer service (Ventilation only)-Turn the knob to setting.
- Heating at reduced power Turn the knob (Right) to setting-1(1000W)
- Heating at full power Turn the (Right) to setting -2(2000W)
- Switching off—Turn the knob (left) to setting 0 (Zero)

## **CLEANING AND MAINTENANCE**

- Before cleaning always remove the plug from the electrical socket.
- Clean the air inlet/outlet grilles frequently.
- Never use abrasive powders or solvents

## **WARNINGS**

- Do not use the appliances in the vicinity of showers, bath tubes, wash basins, swimming pools, etc.
- Always use the heater in an upright position.
- Do not use the heater to dry your laundry. Never obstruct the intake and outlet grilles (danger of overheating).
- The heater must be positioned at least 50 cm from furniture or other object.

- When the appliance is used in portable version, do not place it up against walls, furniture, curtains, etc.
- The appliance must be installed so that the switches and other control can not be reached by person using the bath tub or the shower.
- This appliance come with a Y-Type connection. Replacement of the feed cable must be entrusted to a technician authorized by the manufacturer, because such work require special tools.
- · The appliance must not be positioned directly underneath a fixed power point.
- Do not use the appliance in room less than 4m area.

The heater is fitted with a safety device which will switch off the heater in case of accidental over heating (eg. Obstruction air intake and outlet grilles, motor turning slowely or not at all). To reset disconnect the plug from the power for a few minutes, remove the cause of overheating then plug the appliance in again.

### Wheeling bin symbol

To avoid environmental and health problems due to hazardous substances in electrical and electric goods, appliances marked with this symbol mustn't be disposed of with unsorted municipal waste, but recovered, reused, or recycled.



#### Service

When you reach out to customer service, please keep the model name and model number handy, as it will help us register your issue or query quickly. You can find these details on the rating label (usually on the back of the product) or on the packaging box.

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#### **PACKING LIST:**

No.	NAME	QTY.
1	ROOM HEATER BODY	1PC
2.	USER MANUAL WITH WARRANTY CARD	1PC

#### TECHNICAL SPECIFICATION:

Power Supply : 230V 50Hz Ac Wattage : 2000W

#### **WARRANTY:**

GROUPE SEB INDIA PVT LIMITED ("Company") warrants that the Company shall rectify any manufacturing defect in the Room Heater ("Product"), carry out such repair/replacement (as the case may be) free of charge during the warranty period of 1 (one) year from the date of purchase of the product. The Company shall in no event be replacing the product as a part of warranty unless and until there is an irreparable manufacturing defect in the product as decided by the technical team of the Company.

The period of availing warranty shall commence from the date of purchase as mentioned on the valid tax invoice or on Warranty card duly filled, signed & stamped by authorised dealer of the Company. The Company is not required to provide any services pertaining to the product after the expiry of said warranty period.

#### TERMS AND CONDITIONS OF WARRANTY:

- 1. This warranty shall be valid only if the product shall be used only as per the guidelines provided in this instruction manual. The product is to be used only for domestic purpose and not for any commercial, rental or profit generating activities.
- 2. This warranty can only be availed by the first purchaser of the product and is not transferable and non-assignable.
- 3. The Customer is required to register the complaint with the Customer Care Centre of the Company by way of phone call, email or Whatsapp Chatbot.
- 4. The customer must present the valid warranty card or the valid tax invoice as a pre-condition before available the warranty for the product as well as any related spares in the absence of which the Company may refuse to provide any warranty services.
- 5. Any repair or replacement done on the Product or any parts of the product during the warranty period, will in no event extend the Warranty period. The Warranty period is limited as provided herein, irrespective of the period of the product was not in use, was not giving proper performance, was under breakdown or was under repair by Company's authorised service centre.
- 6. The Customer shall have to pay for the visiting charges post the warranty period towards inspection, if applicable.
- 7. The Company/its Authorised Service Centre reserves the right to retain any part/component/product replaced. The Company shall have exclusive right to replace the defective/unserviceable parts with the parts which may be new or refurbished free of charge during the warranty period.
- 8. Any repair or replacement carried out on the product or any part thereof by anyone other than authorised service centre, shall make this warranty void.

- 9. The Company shall provide Door-step service during the Warranty period. However, if the Product is located outside the municipal limits and serviceable area of Company's Authorised Service Centre, in such rare event the Company may refuse the provide Door-Step service and the Customer shall be required to bring the Product at the designated Service Centre of the Company or some other location within the municipal limits, at its own cost and expenses.
- 10. In case of any doubt regarding any conditions mentioned on this warranty card, including but not limited to authenticity of the Product, tax invoice, warranty card, part of the product etc, the decision of the Company shall be final and binding on the Customer.
- 11. The warranty is issued at New Delhi and courts at New Delhi shall have sole jurisdiction over matters covered or flowing from this warranty.
- 12. The Company shall not be liable for any indirect, special, consequential, special, incidental, punitive, exemplary or economical damage or loss. The Company's liability under or in relation to this warranty shall be limited to the purchase price paid by the Customer as per valid tax invoice.

#### THIS WARRANTY IS NOT APPLICABLE IN ANY OF THE FOLLOWING CASES:

- 1) The signed & stamped warranty card or the tax invoice is not presented to the service personnel at the time of claiming or availing the warranty.
- 2) The product installation, use or maintenance is not done as per the instructions given in this instruction manual or as per common sense/understanding of usage of Room Heater for such actions which are not specifically stated in this Instruction Manual.
- 3) If the original serial number of the Product is removed, tempered or altered.
- 4) Violation of any warranty terms and conditions mentioned above.
- 5) The warranty doesn't apply to:
  - a) Plastic Parts
  - b) Normal wear and tear of the products and parts
  - c) Damages resulting from accidents, mishandling, improper usage, negligence on the part of consumer
  - d) Fluctuation in the supply voltage or usage of any power supply other than as specified on the Box
  - e) Complaint not registered at the Customer care centre of the Company by way of phone call, email or Whatsapp Chatbot within the warranty period

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