WARRANTY CARD Model No. Serial No. C.M.No. Date of Sale. Owner's Name & Address. Tested By. Remarks. **AUTHORIZED DEALER/FRANCHISEE**

COMPANY'S AUTHORIZED PRICE LIST FOR SPARES AVAILABLE WITH SERVICE FRANCHISEE



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MAHARAJA -WHITELINE-





INSTRUCTION MANUAL

ROOM HEATER USAGE INSTRUCTIONS:

Please read this manual carefully before starting to use your room heater.

BRIEF INTRODUCTION OF THE PRODUCT:

Room Heater has a high heating efficiency, centralized heat and extensive usage.

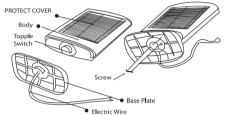
Also it has the function of swinging and turning of automatically.

If the heater topples by accident, it can stop working automatically for safety reasons.

ASSEMBLE BEFORE YOU USE:

Please assemble the fountain and the body in the order given in the picture below:

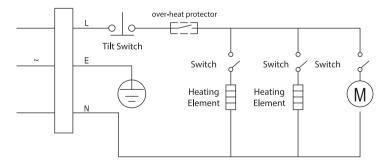
- 1. Take 3 no. screws from the fountain bottom.
- 2. Place the heater on the flat desk or carton.
- 3. Let the electric wire and plug through the middle hole of the fountain, then fit fountain with body.
- 4. Let 3 no. screws through the fountain and screw them tightly.
- 5. Press the plug into the socket.



USAGE:

- 1. Please check following points before you use your heater
- A. The heating wire is not damaged
- B. Please do not use the socket lower than 230V/10A for fear of any accident.
- 2. Use the heater on the flat place. Do not put on an uneven place as the topple switch will be in an abnormal position and the heater will not work when it is turned on.
- 3. If you stop using heater, turn the power switch to the " " position, then turn off the plug.
- 4. If you want to move the heater, please turn off the power switch, then take out the plug, and hang on the handle on the back of the heater.

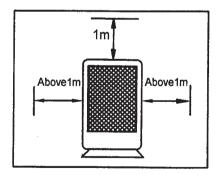
ELECTRIC DRAWING:

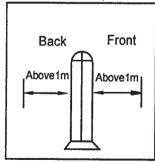


INSTRUCTIONS:

- 1. In order to avoid overheating, do not cover the heater.
- 2. Do not use the heater with a programmer timer or any other automatically device that switches the heater on.

- 3. (a) Fire guard of this heater is intend to prevent direct access to heating element & must be in place when heater is in use.
- (b) Fire guard does not give full protection for young children & for infirm person.
- 4. Do not use this heater in the immediate surrounding or a bath a shower or a swimming pool.
- 5. When appliances is install please see the picture in manual & follow the instruction sheet.
- 6. If supply cord is damaged it must be replaced by our services agent. (Service center) or similarly qualified person in order to avoid hazard.
- 7. Strictly avoid to use the heater near the combustibles, explosive objects, things easy to be deformed or deteriorate, and area which is full of dust.
- 8. Strictly avoid to use the heater where it is easy to topple.
- 9. Strictly aviod to stem the small hole on the heater and insert anything into the machine. Especially for children for fear of shock.
- 10. When the heater topples or the topple switch is not working regularly for any reason, strictly avoid to push the topple switch forcibly.
- 11. Strictly avoid to use the heater in the place of rainfall.
- 12. Because the heater is heated by infrared ray, when used for a long time, the temperature of the things facing heating element will rise quickly, Strictly prohibit to place the heating side of the heater direct to the infant.
- 13. There is slight sound when turned on or off, which is normal due to the material expanding when heated and contract when cooled.
- 14. Strictly avoid to use the heater when it is covered.
- 15. Strictly avoid to plug-in or off the plug instead of turn on or off the power switch.
- 16. Do not locate the heater under or direct at the socket.
- 17. Strictly avoid to use the same socket with other big power appliance.
- 18. Please put off the plug when not in use.
- 19. If there is something wrong with heater, please turn off the machine, put off the plug immediately and send for repair to service center.
- 20. The heating wire used is treated by a special way, and has a long life, please do not use any other heating wire in place of it.
- 21. Strictly avoid to use or lengthened electric wire and movable socket.
- 22. For safe distance between heater and other furniture around, please refer the picture below:





MAINTENANCE:

- 1. Please make sure to put off the plug before cleaning the heater.
- 2. Strictly prohibit to use water to wash the heater, It can be cleaned by a piece of soft damp cloth with a little natural detergent. Please do not use other solvent like gasoline.
- 3. The machine must be used or stored after it has cooled and dried completely.
- 4. If stop using heater, please put off the plug from the socket, and store it in the dry place with a rustproof polybag, original packing is favoured.

PACKING LIST:

No.	NAME	QTY.
1	BODY OF HEATER	1PC
2.	BASE PLATE	1PC
3	FIXED SCREW	3PC
4	INSTRUCTION MANUAL	1PC

TECHNICAL SPECIFICATION:

Power Supply : 230V 50Hz Ac Wattage : 1000W

WARRANTY:

GROUPE SEB INDIA PVT LIMITED ("Company") warrants that the Company shall rectify any manufacturing defect in the Room Heater ("Product"), carry out such repair/replacement (as the case may be) free of charge during the warranty period of 1 (one) year from the date of purchase of the product. The Company shall in no event be replacing the product as a part of warranty unless and until there is an irreparable manufacturing defect in the product as decided by the technical team of the Company.

The period of availing warranty shall commence from the date of purchase as mentioned on the valid tax invoice or on Warranty card duly filled, signed & stamped by authorised dealer of the Company. The Company is not required to provide any services pertaining to the product after the expiry of said warranty period.

TERMS AND CONDITIONS OF WARRANTY:

- 1. This warranty shall be valid only if the product shall be used only as per the guidelines provided in this instruction manual. The product is to be used only for domestic purpose and not for any commercial, rental or profit generating activities.
- 2. This warranty can only be availed by the first purchaser of the product and is not transferable and non-assignable.
- 3. The Customer is required to register the complaint with the Customer Care Centre of the Company by way of phone call, email or Whatsapp Chatbot.
- 4. The customer must present the valid warranty card or the valid tax invoice as a pre-condition before available the warranty for the product as well as any related spares in the absence of which the Company may refuse to provide any warranty services.
- 5. Any repair or replacement done on the Product or any parts of the product during the warranty period, will in no event extend the Warranty period. The Warranty period is limited as provided herein, irrespective of the period of the product was not in use, was not giving proper performance, was under breakdown or was under repair by Company's authorised service centre.
- 6. The Customer shall have to pay for the visiting charges post the warranty period towards inspection, if applicable.
- 7. The Company/its Authorised Service Centre reserves the right to retain any part/component/product replaced. The Company shall have exclusive right to replace the defective/unserviceable parts with the parts which may be new or refurbished free of charge during the warranty period.
- 8. Any repair or replacement carried out on the product or any part thereof by anyone other than authorised service centre, shall make this warranty void.

- 9. The Company shall provide Door-step service during the Warranty period. However, if the Product is located outside the municipal limits and serviceable area of Company's Authorised Service Centre, in such rare event the Company may refuse the provide Door-Step service and the Customer shall be required to bring the Product at the designated Service Centre of the Company or some other location within the municipal limits, at its own cost and expenses.
- 10. In case of any doubt regarding any conditions mentioned on this warranty card, including but not limited to authenticity of the Product, tax invoice, warranty card, part of the product etc, the decision of the Company shall be final and binding on the Customer.
- 11. The warranty is issued at New Delhi and courts at New Delhi shall have sole jurisdiction over matters covered or flowing from this warranty.
- 12. The Company shall not be liable for any indirect, special, consequential, special, incidental, punitive, exemplary or economical damage or loss. The Company's liability under or in relation to this warranty shall be limited to the purchase price paid by the Customer as per valid tax invoice.

THIS WARRANTY IS NOT APPLICABLE IN ANY OF THE FOLLOWING CASES:

- 1) The signed & stamped warranty card or the tax invoice is not presented to the service personnel at the time of claiming or availing the warranty.
- 2) The product installation, use or maintenance is not done as per the instructions given in this instruction manual or as per common sense/understanding of usage of Water Heater for such actions which are not specifically stated in this Instruction Manual.
- 3) If the original serial number of the Product is removed, tempered or altered.
- 4) Violation of any warranty terms and conditions mentioned above.
- 5) The warranty doesn't apply to:
 - a) Plastic Parts
 - b) Normal wear and tear of the products and parts
 - c) Damages resulting from accidents, mishandling, improper usage, negligence on the part of consumer
 - d) Fluctuation in the supply voltage or usage of any power supply other than as specified on the Box
 - e) Complaint not registered at the Customer care centre of the Company by way of phone call, email or Whatsapp Chatbot within the warranty period

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