# **WARRANTY CARD**

EK-107 EK-108 Model No. Serial No. .....

C.M.No. ..... Date of Sale. .....

Owner's Name and Address.....

..... Tested By. ..... Remarks. .....

**AUTHORIZED DEALER/FRANCHISEE** 

COMPANY'S AUTHORIZED PRICE LIST FOR SPARES AVAILABLE WITH SERVICE FRANCHISEE



www.maharajawhiteline.com

Follow us on : F You Tube





#### Imported by: Groupe SEB India (P) Ltd. C-67, 3rd Floor, DDA Sheds, Okhla Phase 1, New Delhi-110020, India

#### For customer feedback and complaints, please contact: Service Executive

Groupe SEB India (P) Ltd. C-67, 3rd Floor, DDA Sheds, Okhla Phase 1, New Delhi-110020, India

Tel: 011-43684999, 011-33684999, e-mail: maharajacare@groupeseb.com



viva classic, viva supreme & viva excel Electric Kettle

# INSTRUCTION MANUAL

## **General safety Instructions**

- 1. Before using this device please read the instruction manual carefully.
- 2. Please keep these instructions, the warranty certificate, and the sales receipt, if possible.
- 3. The device is intended exclusively for private and not for commercial use.
- 4. Always remove the plug from the socket whenever the device is not in use. When attaching accessory parts, cleaning the device or whenever a disturbance occurs, switch off the device beforehand. Pull the plug, not the cable
- 5. In order to protect children from the danger of electrical appliances, never leave them unsupervised with the device.
- 6. Do not repair the device yourself, but rather consult an authorized service expert, our customer service department or a similarly qualified person.
- 7. Do not use the device with wet or moist hands.
- 8. Should the device become moist or wet, remove the mains plug from the socket immediately. Do not touch the water.

Power supply: 230V AC, 50Hz

Watts: 1500

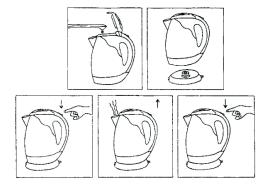
# **Special Safety Instructions for this Machine**

- 1. The water level must be between the MAX, and MIN, marks.
- 2. Switch the machine off before removing it from the base.
- 3. Always ensure that the lid is tightly closed.
- 4. The base and exterior of the machine must not become wet.
- 5. The kettle body used must match with the kettle base.

#### First Use of the Machine

Before using the machine for the first time, water should be boiled in it twice without any additives and rinsed

- 1. Fill the kettle with water. Do not overfill, use the water level Indicator.
- 2. Place the kettle on the base.
- Check whether the electrical voltage that you intend to use is the same as that of the machine. Details are to be found on the label on the base. Connect the machine to a properly installed 230V, 50Hz safety socket.
- 4. Push the on/off switch on the kettle. The control lamp on the water level indicator shows that the water is being boiled.
- 5. After boiling, the machine switches off automatically. Disconnect the machine from the main electricity supply. Do not press up the lid when pouring.



## Cleaning

Always remove the plug from the main supply before cleaning the machine.

The exterior of the machine should be cleaned, if necessary, with a slightly damp cloth without additives.

## **Descaling the Kettle:**

Recommended frequency:

- Once every 3 months for soft water areas
- · Once every month for hard water areas

#### Procedure:

- 1. Fill the kettle with water and bring to a boil
- 2. Switch off the kettle and add white vinegar to the maximum level
- 3. Leave the solution in the kettle overnight or a few hours
- 4. Empty the kettle and rinse thoroughly
- 5. Fill the kettle with fresh water and boil again
- 6. Empty and rinse thoroughly with fresh water

#### WARRANTY TERMS AND CONDITIONS

The Company offers 1 year product warranty, for repairing or replacing parts, free of cost against defect in manufacturing functional part subject to the following terms and conditions.

- 1. This warranty is valid only if this card is duly signed and stamped by our dealer and is produced along with the original customer's copy of the purchase bill.
- 2. Warranty period starts from the date of purchase from our authorized dealer only.
- 3. The Appliance has to be used with all normal care and maintenance and in accordance with instructions for use, recommended by the company, as enumerated in the instruction manual.
- 4. The Appliance should not be repaired, tampered or altered by any agency or person other than an authorised company personnel or their service centers.
- 5. Plastic and glass parts, which are breakable, are not covered under this warranty.
- 6. The Appliances subject to normal wear & tear, misuse, neglect, accident including technical breakdown etc. or non compliance of the instructions given in the instruction manual, improper installation is not covered by this warranty.
- 7. The customer is responsible for bringing the defective product to the service centre/manufacture for servicing and collecting the same at his/her own cost.
- 8. The Appliance is meant for domestic use only.
- 9. Parts repaired or replaced under this warranty are warranted only for the remainder of the original warranty period, that is no fresh warranty period shall commence for the said replaced/repaired part.
- 10. Liability under terms of warranty is limited to the value of the repairs/replacement of the parts found to be defective with in the warranty period. All parts may have been replaced shall have been replaced shall become the property of the company.
- 11. Under the terms of warranty, free service will be provided only within the municipal limits of the cities/towns where the company has its branches or authorized representatives. Service outside the municipal limits specified above will be provided after charging the actual to and fro traveling and incidental expenses, as prevailing from time to time.
- 12. The decision of the company is final and binding on all matters arising out of this warranty.
- 13. This warranty is issued at Delhi, and courts at Delhi shall have exclusive jurisdiction over matters by or following from this warranty. In case of any dispute, arising out of this the same shall be settled by an Arbitrator, In accordance with the provisions of Arbitration and conciliation Act, 1996.