Size 17cm x 11cm





Limited Time offer On Purchase between 1st March'25 to 31st July'25. Warranty will be applicable on all Air Cooler models.

Warranty Terms And Conditions

GROUPE SEB INDIA PVT LIMITED ("Company") warrants that the Company shall rectify any manufacturing defect in the Air-Cooler ("Product"), carry out such repair/replacement (as the case may be) free of charge during the warranty period of 1 (one) year. The Company shall in no event be replacing the product as a part of warranty unless and until there is an irreparable manufacturing defect in the product as decided by the technical team of the Company.

The period of availing warranty shall commence from the date of purchase as mentioned on the valid tax invoice or on Warranty card duly filled, signed & stamped by authorised dealer of the Company. The Company is not required to provide any services pertaining to the product after the expiry of said warranty period.

TERMS AND CONDITIONS OF WARRANTY:

- This warranty shall be valid only if the product shall be used only as per the guidelines provided in this instruction manual.
 The product is to be used only for domestic purpose and not for any commercial, rental or profit generating activities.
- 2. This warranty is exclusively valid within the territory of India, for the products purchased therein.
- 3. This warranty can only be availed by the first purchaser of the product and is not transferable and non-assignable.
- 4. The Customer is required to register the complaint with the Customer Care Centre of the Company by way of phone call, email or Whatsapp Chatbot.
- 5. The customer must present the valid warranty card or the valid tax invoice as a pre-condition before available the warranty for the product as well as any related spares in the absence of which the Company may refuse to provide any warranty services.

6. Any repair or replacement done on the Product or any parts of the product during the warranty period, will in no event extend the Warranty period. The Warranty period is limited as provided herein, irrespective of the period of the product was not in use, was not giving proper performance, was under breakdown or was under repair by Company's authorised service centre.

- 7. The Company/its Authorised Service Centre reserves the right to retain any part/component/product replaced. The Company shall have exclusive right to replace the defective/unserviceable parts with the parts which may be new or refurbished free of charge during the warranty period.
- 8. Any repair or replacement carried out on the product or any part thereof by anyone other than authorised service centre, shall make this warranty void.
- 9. The Company shall provide Door-step service during the Warranty period, However, if the Product is located outside the municipal limits and serviceable area of Company's Authorised Service Centre, in such rare event the Company may refuse the provide Door-Step service and the Customer shall be required to bring the Product at the designated Service Centre of the Company or some other location within the municipal limits, at its own cost and expenses.
- 10. In case of any doubt regarding any conditions mentioned on this warranty card, including but not limited to authenticity of the Product, tax invoice, warranty card, part of the product etc, the decision of the Company shall be final and binding on the Customer.

Size 17cm x 11cm

- 11. The warranty is issued at New Delhi and courts at New Delhi shall have sole jurisdiction over matters covered or flowing from this warranty.
- 12. The Company shall not be liable for any indirect, special, consequential, special, incidental, punitive, exemplary or economical damage or loss. The Company's liability under or in relation to this warranty shall be limited to the purchase price paid by the Customer as per valid tax invoice.

$2 \text{ YEARS WARRANTY}^* = 1 \text{ YEAR STANDARD} + 1 \text{ YEAR EXTENDED}.$

- a. 1-year extended warranty shall be applicable on All Air Coolers purchased between 01st March 2025 and 31st July 2025
- The total warranty shall be 2 years, i.e. 1 year standard and 1 year extended.
- b. This extended 1 year warranty shall be applicable only on Fan motor and submersible pump and does not cover the other plastic parts and swing motor.
- c. For any claim received under this extended warranty, only motor and pump may be replaced free of cost, if found defective. The consumer must bear the standard visiting charges for service as per company policy. For repair or service of any other part, this extended warranty shall not be applicable, and Consumer shall bear standard repair/part replacement charges and visit charges.
- d. Customer may claim this 1-year extended warranty by this additional extended warranty card. This extended warranty may be claimed basis stamp and date mentioned by dealer on this warranty card. Date should be within the limited time offer given by the company, i.e. between 01st March 2025 and 31st July 2025.

THIS WARRANTY IS NOT APPLICABLE IN ANY OF THE FOLLOWING CASES:

- 1) The signed & stamped warranty card or the tax invoice is not presented to the service personnel at the time of claiming or availing the warranty.
- 2) The product installation, use or maintenance is not done as per the instructions given in this instruction manual or as per common sense/understanding of usage of air-cooler for such actions which are not specifically stated in this Instruction Manual.
- 3) If the original serial number of the Product is removed, tampered with or altered.
- 4) Violation of any warranty terms and conditions mentioned above.

WARRANTY CARD

Model No	
C.M.No.	Date of Sale
Owner's Name	
Tested By.	Remarks.
	Remarks.

COMPANY'S AUTHORIZES PRICE LIST FOR SPARES AVAILABLE WITH SERVICE FRANCHISEE



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Marketed by:

Groupe SEB India (P) Ltd.

C-67, 3rd Floor, DDA Sheds, Okhla Phase 1, New Delhi-110020, India

For customer feedback and complaints, please contact:

Service Executive: Groupe SEB India (P) Ltd.

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